



WESTERN HOTEL
LIWA

Guest Directory





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LIWA

WELCOME

Dear Guest,

It is our privilege to welcome you to Western Hotel, offering a paradigm of class following our values of 'Discover Nature's Oasis. During your stay with us, we will be at your service to fulfill any request and make your experience with us memorable and enjoyable. Our staff is committed to extending a hospitality essence that goes beyond expectations.

The directory highlights our guest services as well as many of our other services. If there is anything we can do to provide more information or assistance, please contact our reception and we will be happy to accommodate your request. Thank you for staying with us at Western Hotel.

Yours Sincerely,

Hotel Management



Emergency



Emergency

In the event of an emergency, please dial the Emergency button  and describe the nature and location of the incident.

Doctor

24 hours On-Call Doctors services from Liwa Medical. Contact Reception for more Information.

Fire Procedures

Emergency evacuation floor plan is located on all floors, public areas and guests rooms.

Emergency Equipment

Fire hose and portable fire extinguishers are strategically placed in all corridors.

First Aid

For immediate assistance, please dial 

Fire Alarm

In case of Fire alarm proceed to the nearest exit and follow signs to assembly point.

If you suspect or detect a fire

- Do not panic
- Activate the nearest fire alarm
- Call Guest Services or dial Emergency at extension 

In the event of evacuation

- Do not panic
- Do not stop to collect personal belongings
- Leave the building immediately through the emergency escape routes indicated by illuminated "Exit" signs
- If there is smoke in the corridor, stay as low as possible, crawl on hands and knees if necessary
- Do not use the elevator under any circumstances
- Proceed to the nearest staircase exit marked on the fire plan located on the backside of your main entrance room.
- Once you are out of the building, do not re-enter until the hotel fire commander gives an all clear message.

For your safety

- Do not use immersion heaters
- Do not cover lamps with cloths or paper
- Do not use candles or naked flames
- Do not leave the flat irons unattended
- Do not smoke in bed
- Do not use Bakhour or charcoal inside the room or bathroom
- Do not smoke shisha inside the room
- For your child's safety, keep the windows locked
- Do not leave the children unattended inside the room



Dining

Food Created Wholeheartedly



Cuisine: International
Serves: A la Carte/ Buffet

Outlet Timings:
Breakfast 6:30 am – 10:30 am
Lunch 12:30 pm – 3:30 pm
Dinner 6:30 pm – 10:30 pm

Embark on a global culinary journey at The Empty Quarter, where our International Buffet takes you on an exquisite voyage of flavors from around the world.



BLUE WATER CAFE

Cuisine: Light Meals and Snacks / Hubby Bubbly
Timing: 10:00 am – 12:00 mn

Relax and unwind by our poolside oasis. Enjoy handcrafted mocktails and delectable bites under the sun.



شجرة زيتون
OLIVE TREE
café منفي

Where Taste Blossoms
More than a meeting place or tea time, it's a haven of delectable delights. Enjoy pastries, savory treats, and premium coffee with fresh, aromatic beans.

OLIVE TREE CAFE Serves: Pastry, Coffee and Tea
Timing: 10:00 am – 12:00 mn

Room Service

Indulgence, Delivered to Your Room
Savor restaurant-quality room service, where our staff ensures every meal is a memorable experience.

ROOM SERVICE Cuisine: Light Bites
Timing: 24 hours





From weddings to conferences, our banqueting team has you covered. Elevate your meetings with our modern, professional facilities for gatherings of all sizes.



Banquet & Meeting



Leisure

Experience Liwa's desert thrill with dune bashing, desert safaris, and camel rides – your gateway to desert wonders.



Enjoy a variety of fitness and leisure options at The Life Fitness Gym & Recreation Club. Please consult a doctor if you have a medical condition before using our facilities.

Kids Play Area

Children can enjoy at the play area and must be supervised by parent or guardian.

Kids Club

We offer a range of kids' activities, including coloring, face painting, games, and cartoons.

Fitness Club

Our gym features state-of-the-art equipment and is open from 06:00 am to 10:00 pm for room guests and club members.

Sauna

Relax and rejuvenate in our soothing sauna. Feel free to dial the 'Spa' button for additional information.

Spa

Pamper yourself with a range of expertly tailored massages, from full-body to neck and head treatments. For more information and reservations, please reach out to our reception desk.

Swimming Pool

Our temperature-controlled pools have lifeguards from day to sunset. Changing rooms are available for all in the health club.

Kids Pool Timing: 8:00 am - sunset

Adult Pool Timing: 8:00 am - 8:00 pm



Guest Service ~ A-Z

Experience the warmth

- ADDITIONAL ROOM ITEMS** For extra guest room items, please dial the 'Reception' button on your phone.
- BABY CRIBS / COT** Please contact our Housekeeping to have a baby cot delivered to your room.
- BABYSITTING** Can be arranged 24 hours in advance. Charges will apply.
- BUSINESS CENTRE** We provide a comprehensive range of services, including English typing, photocopying, scanning, computer printing, and fax facilities.
- CHECK IN** Check-in time is 14:00 hrs
- CHECK OUT** Check out time is 12:00 noon. For a faster check-out, contact the reception desk. Room key cards are deactivated at noon. Dial the 'Reception' button to extend your stay.



Guest Service



Credit Cards

We accept Visa, MasterCard, and American Express. For more details, contact the Reception.

Currency Exchange

Current rates and currency exchange are available through the Reception desk.

Dining Reservations

For restaurant reservations, please reach out to our Reception Service Desk.

Disabilities

We offer Deaf Guards, wheelchairs, shower seats, and booster seats. Contact our Reception.

Double Lock

Your guestroom door has a double lock and security latch for added safety while inside.

Dress Code

Please refrain from wearing revealing attire in the resort's public areas, including restaurants and lobby, to respect local customs. The hotel may deny entry to those dressed inappropriately.

Duty Manager

The hotel has a Duty Manager who is available 24 hours a day to assist you with your needs.



Visit Liwa Gift Shop

A range of gifts and in the shops on the lobby level.

Hotel Reservation

If you are planning a return visit to our resort or any of the hotels that belong to the "Western Hotels" group, we will be pleased to make your next reservation with us.

Internet Connection

Wireless Internet is available in every room and meeting rooms.

Laundry/Dry Cleaning

Contact reception for service.

Lost And Found

In the event you have misplaced your belongings, Please dial our Housekeeping department

Luggage Services

Kindly contact the concierge for luggage pick-up and storage.

Maintenance

Should you find any defects in your room or suite, please contact the Reception desk.

Pets

No pets are allowed.

Prayer Room

The prayer room is situated at the lobby level.

Privacy

Use the "Privacy Please" sign, inform Reception to avoid calls.

Room Service

Available 24 hours daily.

Safe Deposit

Each guest room is equipped with a personal safe located in the closet, we also

Box / Valuables

safe-deposit boxes at the Front Desk if you require additional space.

Shoe Shine

Please contact our Housekeeping department for further assistance.

**Shopping
Information**

City Malls is located within 5 minutes' drive from the hotel.

Stationery

For additional stationery, please contact our Reception Desk.

Transportation

Transportation is available upon request. The reception or concierge will gladly make all your transportation arrangements.

Wake Up Calls

You may request your wakeup call from our Reception desk.



Well Connected

Miles Apart

PHONE SERVICES

DIALLING INFORMATION & RATES DIALING CODES

Area Dialing Codes (in United Arab Emirates)

Al Ain	03
Abu Dhabi	02
Ajman	06
Sharjah	06
Umm Al Quwain	06
Ras Al Khaimah	07
Fujairah	09
Khorfakkan	09
Dibba	09
Dubai	04



Dialling Information & Rates

Country	Code	Price in Aed
Afghanistan	93	34.60
Albania	355	14.75
Algeria	213	12.00
Andorra	376	16.05
Angola	244	13.45
Antigua and Barbuda	268	14.75
Argentina	54	13.45
Armenia	374	14.75
Austria	43	12.00
Azerbaijan	994	16.05
Bahamas	242	28.15
Bahrain	973	15.00
Bangladesh	880	12.00
Barbodos	246	14.75
Belarus	375	14.75
Belgium	32	15.00
Belize	501	14.75
Benin	229	14.75
Bhutan	975	14.75
Bolivia	591	18.75
Bosnia & Herzegovina	387	16.05
Botswana	267	28.15
Brazil	55	18.00
Brunei	673	13.45
Bulgaria	359	15.00
Burkina Faso	226	17.65
Burundi	257	17.65
Cambodia	855	30.00
Cameroon	237	20.45
Canada	1	17.00
Cape Verde	238	17.65
Central African Republic	236	20.45

Country	Code	Price in Aed
Chad	235	28.15
Chile	56	14.75
China	86	16.00
Colombia	57	14.75
Comoro	269	13.45
Congo (Brazzaville)	242	37.88
Congo (Kinshasa)	243	37.88
Costa Rica	506	14.75
Croatia	385	14.75
Cuba	53	20.45
Cyprus	357	12.00
Czech Republic	420	12.00
Denmark	45	14.00
Djibouti	253	12.00
Dominica	767	14.75
Dominican Republic	809	16.05
Ecuador	593	34.60
Egypt	20	15.00
El Savador	503	21.45
Equatorial Guinea	240	28.15
Eritrea	291	17.65
Estonia	372	15.00
Ethiopia	251	21.45
Fiji	679	28.15
Finland	358	15.00
France	33	15.00
Gabon	241	4.09
Gambia	220	14.75
Georgia	995	14.75
Germany	49	15.00
Ghana	233	20.45
Greece	30	10.60

Country	Code	Price in Aed
Grenada	473	14.75
Guatemala	502	13.45
Guinea Republic	224	20.45
Guyana	592	34.60
Haiti	509	20.45
Hawaii	808	10.60
Honduras	504	14.75
Hongkong	852	13.45
Hungary	36	12.00
Iceland	354	17.65
India	91	15.00
Indonesia	62	15.00
Iran	98	15.00
Iraq	964	18.00
Ireland	353	13.45
Italy	39	15.00
Jamaica	876	13.45
Japan	81	14.75
Jordan	962	15.00
Kazakhstan	7	13.45
Kenya	254	14.75
Kiribati	686	22.52
Korea North	850	34.60
Korea South	82	12.00
Kuwait	965	15.00
Kyrgystan	996	25.00
Laos	856	17.65
Latvia	371	18.75
Lebanon	961	15.00
Lesotho	266	14.75
Liberia	231	47.35
Libya	218	16.05
Liechtenstein	423	13.45
Lithuania	370	14.75
Luxembourg	352	13.45
Macedonia	389	13.45
Madagascar	261	17.65
Malawi	265	13.45
Malaysia	60	12.00
Maldives	960	17.65
Mali	223	17.65
Malta	356	47.35
Marshall Islands	692	40.90
Mauritania	222	12.00
Mauritius	230	12.00
Mexico	52	14.75
Micronesia	691	34.60
Moldova	373	13.45
Monaco	377	18.75
Mongolia	976	47.35
Morocco	212	13.45
Mozambique	258	17.65
Namibia	264	17.65
Nepal	977	17.65
Netherlands	31	10.60
New Zealand	64	14.75
Nicaragua	505	17.65
Niger	227	14.75
Nigeria	234	12.00
Norway	47	10.60

Country	Code	Price in Aed
Oman	967	13.50
Pakistan	92	12.00
Palau	680	28.15
Palestine	970	13.45
Panama	507	13.45
Papua New Guinea	675	16.05
Paraguay	595	10.76
Peru	51	28.15
Philippines	63	15.00
Poland	48	13.45
Portugal	351	14.75
Qatar	974	13.50
Romania	40	12.00
Russia	7	25.00
Rwanda Rep.	250	20.45
St. Lucia	758	14.75
San Marino	378	28.15
Sao Tome & Principe	239	47.35
Saudi Arabia	966	18.00
Senegal	221	13.45
Seychelles	248	13.45
Siera Leone	232	20.45
Singapore	65	13.45
Slovakia	421	12.00
Slovenia	386	13.45
Solomon Island	677	47.35
Somalia	252	21.45
South Africa	27	13.45
Spain	34	15.00
Sri Lanka	94	12.00
Sudan	249	15.00
Surinam	597	47.35
Swaziland	268	20.45
Sweden	46	12.00
Switzerland	41	13.45
Syria	963	15.00
Taiwan	886	12.00
Tajikistan	992	20.45
Tanzania	255	14.75
Thailand	66	15.00
Togo	228	9.47
Tonga	676	28.15
Trinidad & Tobago	868	13.45
Tunisia	216	15.00
Turkey	90	12.00
Turkmenistan	993	20.45
Tuvalu	688	28.15
Uganda	256	16.00
Ukraine	380	13.45
United Arab Emirates	971	2.00
United Kingdom	44	13.45
United States of America	1	10.60
Uruguay	598	16.05
Uzbekistan	998	15.00
Vanuatua	678	34.60
Venezuela	58	13.45
Vietnam	84	20.45
Yemen	967	17.00
Yugoslavia	381	16.00
Zambia	260	23.10
Zimbabwe	263	20.45